

## Stockton Family Outreach & Volunteering Service

Firstly, thank you for showing an interest in volunteering with us. We hope that the following information will answer any questions you might have, but please feel free to get in touch too!



### What's the service all about?

Family Action in Stockton are part of the 0-19 service. We help children, young people and families to gain life skills and confidence. We care about building strong relationships with families – in family hubs, in the community and within the family home. Our volunteers support our aims and share our values:

- People focused
- Can do
- Excellence
- Mutual respect

### What you'll gain from volunteering...

We value our volunteers and seeing them take steps towards their own goals is just as important to us as the support they provide to children, young people and families. You'll gain the following from volunteering:

- A **sense of belonging** – you'll be a valuable member of our team
- **All the training you'll receive** to become an effective and safe volunteer
- A **Personal Development Plan**, to help you be the best that you can be
- Access to **regular supervision** with our Volunteer team, plus extra support as required
- **Valuable experience** with children, young people and families
- An invitation to **our annual celebration night** where all your hard work will be recognised

### What we'll ask from you...

Because our work is all about building strong relationships with children, young people and families we need you to be committed to the role. This means we ask our volunteers to agree to a minimum of 1 year. We do understand that people have other responsibilities though, so please chat to us about yours and we'll try to fit around your needs and availability. We don't want this to be a barrier to you volunteering!

### How do I apply?

Follow the link in the email you've been sent to complete the application form. If you struggle, please don't let the application process be a barrier to you – we're here and happy to help and support if needed.

### What if I need to ask questions?

Call us on 01642 721952 – Option 2 or email [stocktonvolunteers@family-action.org.uk](mailto:stocktonvolunteers@family-action.org.uk). We very much look forward to hearing from you!

**Best wishes**

**Volunteer & Community Engagement Team**